

FBS IT provides a Windows Remote Desktop service to enable flexible working, working from home and general access to IT resources from off campus. Two levels of service are provided.

For those staff in the faculty who have sole access to a Windows workstation on their desk, remote access is provided via workstation Remote Desktop. This service allows staff working off campus to access all the software and network drives on the desktop workstation. (Software licencing permitting). Staff can, for example, pick up their Windows workstation session off campus at the exact stage where they left it whilst in work.

For faculty staff who do not have exclusive use of a single workstation, or for faculty postgraduates, remote access is available via the FBS generic Windows Remote Desktop server. Also known as fbsdesktop. In addition, this service can be used by Mac users who require access to a Windows desktop. The service provides access to all FBS network drives, generic software and some specific biological software (software licencing permitting). Like the workstation service, session information is retained. So users of the server can choose to disconnect a session and pick up the same session later, whether on or off campus.

Individuals can request access to the appropriate FBS Remote Desktop service by filling in the web form on the FBS intranet at:

<http://www.fbs.leeds.ac.uk/intranet/itsupport/helpform.htm>

Or by sending an email to itsupport@fbs.leeds.ac.uk

Further information about FBS Remote Desktop services can be found at

<http://fbsgateway.leeds.ac.uk/>